



Office of the Executive Vice President for  
Administration and Chief Financial Officer  
**Scott A. Jordan**  
Executive Vice President  
for Administration  
and Chief Financial Officer

March 25, 2020

TO: Members of the Board of Trustees

FROM: Scott A. Jordan   
Executive Vice President for Administration and Chief Financial Officer

RE: Refund of Student Housing and Dining Fees

RECOMMENDATION:

The University administration recommends that the Board of Trustees approve the resolution below authorizing the administration to refund student housing and dining fees to students required to vacate campus as a result of the COVID-19 pandemic. Such fees will be refunded on a prorated basis, in a manner determined by the University Bursar.

BACKGROUND:

Due to the COVID-19 pandemic, and to achieve the goals and requirements expressed by Governor Lamont through multiple Executive Orders and a declaration of a state of emergency, the University moved all courses to on-line delivery, effective March 23, 2020, on all of its campuses, and issued directives prohibiting students' return to campus, with certain exceptions. As a result, as of March 23, 2020, students who vacated University housing are unable to receive the benefit of the monies paid toward housing and dining. At this time, most peers we have polled are offering housing and dining refunds on a prorated basis, including all CSCU campuses, UMass, Rutgers, Harvard, Yale, Boston University, Ohio State, Pittsburgh, Wisconsin, and others. The refunds will be administered by the Bursar, who will credit student accounts an appropriate prorated amount.

RESOLUTION:

In furtherance of the foregoing, the University recommends the Board of Trustees of the University approve the following resolution:

RESOLVED, that the University's administration is authorized to refund student housing and dining fees to students, on a prorated basis, in a manner determined by the University Bursar, to those students who have vacated campus as a result of the COVID-19 pandemic.