February 21, 2018

TO: Members of the Board of Trustees

FROM: Scott A. Jordan  
Executive Vice President for Administration and Chief Financial Officer  
Jeremy Teitelbaum  
Provost and Executive Vice President for Academic Affairs

RE: UConn Health Student System Migration and Implementation to Storrs  
PeopleSoft Student Administration System

RECOMMENDATION:

That the Board of Trustees approve migrating UConn Health Student Administration Systems  
into the existing UConn PeopleSoft Student Administration System at a cost of $750,400,  
including contingency.

RESOLUTION:

“Be it resolved that the Board of Trustees approve migrating UConn Health Student  
Administration Systems into the current UConn PeopleSoft Student Administration System at a  
cost of $750,400, including contingency.”

BACKGROUND:

The University of Connecticut (UConn) student administrative system is a PeopleSoft  
environment. The UConn Health student administrative system is a combination of Jenzabar  
(student records) and PowerFAIDS (financial aid). All UConn student records have been in our  
PeopleSoft Student Administration System since 2001, with the exception of students in the  
School of Medicine (SoM) and the School of Dental Medicine (SoDM). Their records reside on  
the separate UConn Health systems. These UConn Health legacy systems were deployed and  
have persisted to serve the needs of a relatively small population. There are drawbacks to  
maintaining separate systems, such as data seclusion, inconsistency between systems, and limited  
scalability, that can be addressed by integrating all student records into one enterprise system.  
Further, the current UConn Health environment as implemented lacks adequate support for  
academic advising and does not include student self-service provisions.
A One UConn Student Administration system will allow for better collaboration and consolidation of student systems and records for all University departments as well as improve coordination among all of the UConn campuses. It will also improve the experience for those in the UConn Health community who use the system for administrative and academic purposes. Digital student records for SoM and SoDM students will be much more readily available, and a centralized student record system will provide real time access to all student data. Students will benefit from the consistent experience that one system provides and the self-service capabilities and workflows included in the enterprise-wide system.

The licensing costs in PeopleSoft will not increase. The University carries sufficient licenses to incorporate the additional students. Licensing and external support costs at UConn Health for a separate student administrative system will be eliminated. Staffing expense in support of the local UConn Health systems represent soft costs that will persist, but these can be reallocated to other activities. At the conclusion of this migration all student records will be in a single, fully integrated industry class student ERP. This will also simplify institutional reporting activities by allowing our existing query tools to be readily applied across both narrow and broad communities as might be appropriate.

Although this project is sponsored by Information Technology Services (ITS), it is a cross-campus collaboration of staff from the following departments at UConn Health and Storrs: Financial Aid, Registrar, Bursar, and IT. The project budget consists of consulting services (time and material) procured in accordance with State contracting requirements and University policies and procedures. This project is funded by Storrs operating funds. Return on initial investment is under four years based on hard costs only (licensing and external support) and under two years if we credit reallocated soft costs as well.